

**From:** [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** Case Number 2020-00174  
**Date:** Monday, December 21, 2020 8:45:00 AM

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Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00174, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00174](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00174).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
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**From:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Sent:** Thursday, December 17, 2020 4:21 PM  
**To:** PSC Executive Director <[PSCED@ky.gov](mailto:PSCED@ky.gov)>  
**Subject:** FW: Case Number 2020-00174

**From:** Brandy Hoskins [REDACTED]  
**Sent:** Wednesday, December 16, 2020 7:46 AM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Case Number 2020-00174

Hello,

As someone who works for a small business and has seen the hard hits they have taken and all the work they have put into reducing their own costs to keep people like me in a job and to keep from burdening their customers, I'm disgusted at the workings of companies like these. What have they done to reduce their costs? When they are about to ask ALL of us for more money, the least they could do would be showing the public they have tried. Transparency. The last time I remember a huge rate increase, I walked into their offices with air conditioning too cold, lights too bright, brand new extremely expensive dark wood counters and brand new tile floors.

There are MANY steps that any business can take to reduce their cost. All other businesses have had to resort to those, especially during times like these. Why is the burden instantly transferred to the customer?

They could learn a lot from small businesses like the one I work for. With profits and pay rates like those offered by our utilities companies, needing more money means poor management. Tighten your own belt. Give up some of the amenities. Shave where you have to. Take a cue from better run businesses.

Stop paying CEOs 5-6 million per year.

Start at the top, not at the bottom. Make a top tier employee give up one of their HOMES instead of causing more grandmothers to freeze to death in their \$26k shack because they have to pay his bills too.

Better management.

--

**Brandy Hoskins**  
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